

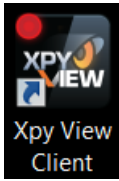
Restoring the Nexxt Solutions DVR's default password

Applies to the following models:

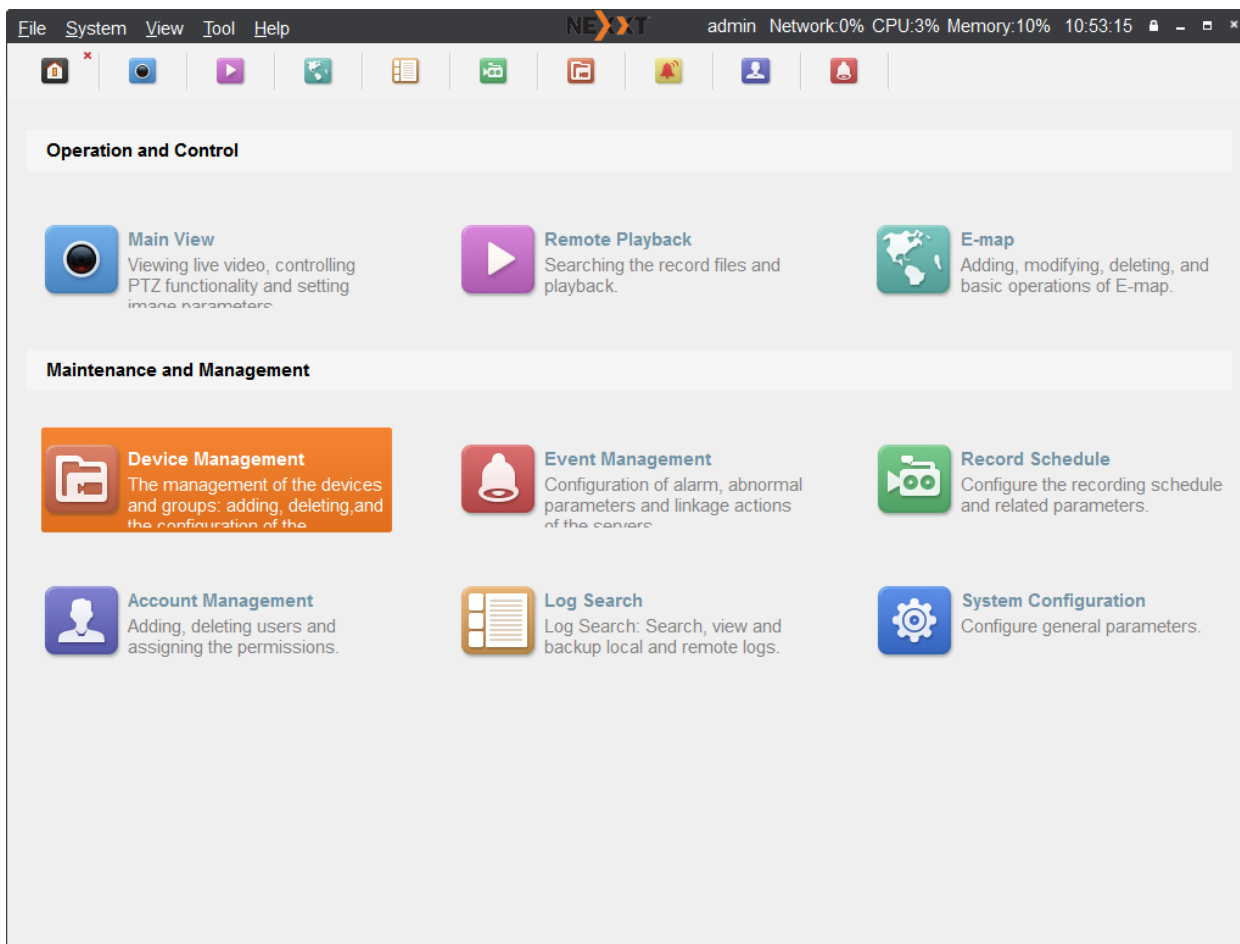
AKD-0452UB, AKD-0454UB, AKD-0854UB, NSR-D0450LA-TVI, NSR-D0850LA-TVI, & NSR-D1650LA-TVI

Step 1: Connect the DVR and a PC to the same switch or router. This will ensure that both devices are on the same local network.

Step 2: Open the **Xpy View Client** VMS PC software.



Step 3: Click on the **Device Management** option.



Step 4: At the bottom of that screen it should display the DVR(s) you have on your local network. You will need to send a screenshot of the **Device Serial No** and **Start Time** to Nexxt Solutions' Tech Support (similar to the one below). Once Tech Support gets your screenshot, you will receive a **Restore Default Password** code within 24-48 hours.

Note: Tech support will provide a valid code which needs to match the serial number and date of the DVR. This code is only valid for that specific date. For that reason, tech support may provide 3-4 codes (one for each specific day) to ensure you have ample time to reset the DVR. Ensure to use the correct code for the specific date.

The screenshot shows the 'Device for Management (2)' section of the software. It contains a table with the following data:

Nickname	IP	Device Serial No.	Net Status	HDD Status	Recording ...	Signal Status	Hardware S...	Connection	Refresh
	192.168.0.103	NSR-D1650LA-TV1620150428AAWR5139...	🟡	🔴	🟡	🔴	🟡	0	🟢
	192.168.0.115	NSR-D1650LA-TV1620150428AAWR5139...	🟡	🔴	🟡	🔴	🟡	0	🟢

Below this table is the 'Online Device (2)' section, which includes a 'Refresh Every 15s' button and another table:

IP	Device Type	Port	Device Serial No.	Start Time	Added
192.168.0.115	8CH DVR	8000	DS-7108HWI-SH0820141208AAWR492336451WCVU	2015-11-04 10:43:42	Yes
192.168.0.103	NSR-D1650LA...	8000	NSR-D1650LA-TV1620150428AAWR513948353WCVU	2015-11-04 10:59:54	Yes

Encoding device can be added:
DVR/DVS/NVR/IPC/IPD/Xpy
View PCNVR/Xov View

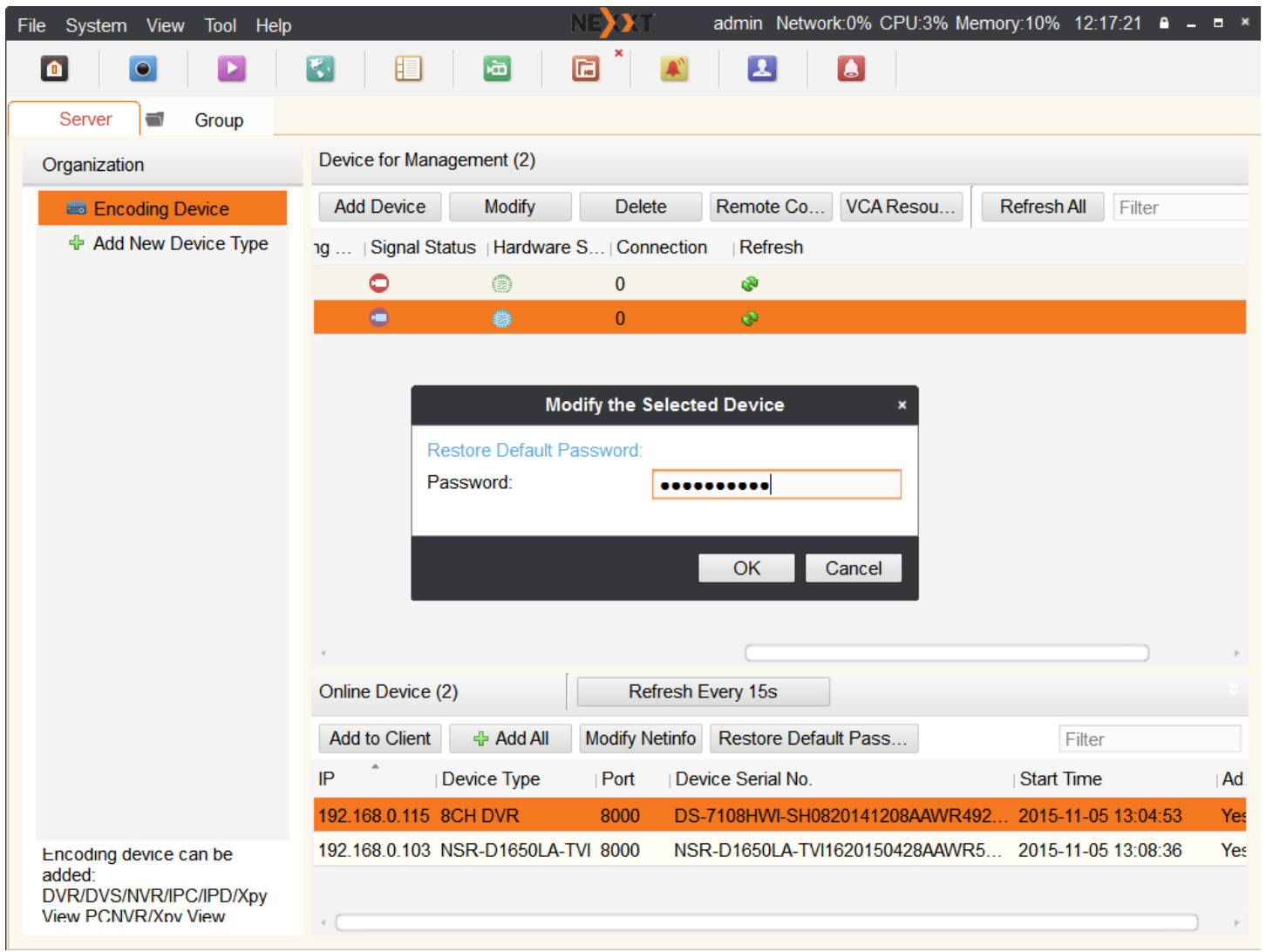
Step 5: Select the DVR you want to reset. Click on the **Restore Default Password** button.

The screenshot shows the NEXXT web interface. The top navigation bar includes 'File', 'System', 'View', 'Tool', and 'Help'. The main content area is divided into 'Server' and 'Group' tabs. Under 'Server', there is an 'Organization' section with 'Encoding Device' selected. Below this, there is a 'Device for Management (2)' section with a table of devices. A modal dialog box titled 'Modify the Selected Device' is open, showing a 'Restore Default Password:' label and a password input field. In the background, the 'Online Device (2)' section has a 'Restore Default Pass...' button highlighted with a red box. The table below it lists two devices, with the second device (192.168.0.115) highlighted in orange.

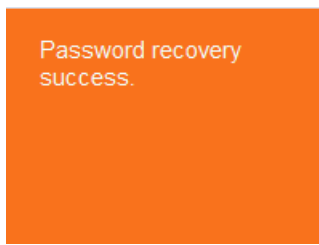
Nickname	IP	Device Serial No.	Net Status	HDD Status	Recording
192.168.0.103	192.168.0.103	NSR-D1650LA-TV1620150428AAWR5139...	🟢	🟢	🟢
192.168.0.115	192.168.0.115		🟡	🔴	🔴

IP	Device Type	Port	Device Serial No.	Restore Default Password	rt Time
192.168.0.103	NSR-D1650LA-...	8000	NSR-D1650LA-TV1620150428AAWR513948353WCVU		2015-11-04 10:59:
192.168.0.115	8CH DVR	8000	DS-7108HWI-SH0820141208AAWR492336451WCVU		2015-11-04 10:43:

Step 6: Enter the code provided by tech support and then click **OK**.



Step 7: If the password recovery was successful, you will get a prompt on the lower right hand corner of the screen.



Step 8: You can now use the default user name and password to access your DVR. Default user name is, **admin** and password is, **12345**.